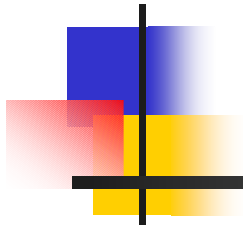


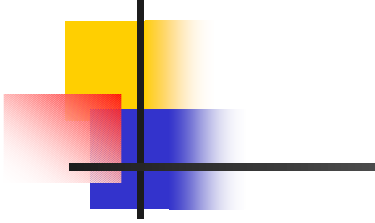
**H.O.P.E.**

***Homeless Outreach Psychiatric  
Evaluation Team***

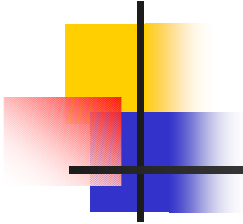


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**Pasadena, California  
Commander Michael Korpai  
Field Operations Division**



*Homeless Outreach Psychiatric Evaluation Team*  
Pasadena, California



## **PROGRAM ORIGINS**

- In January 2002 the *Pasadena Police Department* and the *Los Angeles County Department of Mental Health* partnered a police officer and licensed clinical social worker together to provide effective and compassionate responses to mental health and law enforcement issues by; assisting those in need of mental health services and reducing the impact on Patrol officers time

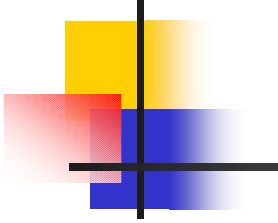


*Homeless Outreach Psychiatric Evaluation Team*  
Pasadena, California

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## **VISION**

- To include a homeless outreach program
  - By providing referrals and services as part of a long-term approach to assist the homeless
  - By reducing and/or preventing future calls for service
  - By preventing unnecessary incarceration or hospitalization of the homeless





*Homeless Outreach Psychiatric Evaluation Team*  
Pasadena, California

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## **VISION**

- To better service those with a mental illness
  - By providing expert intervention during critical situations
  - By providing alternative care in a less restrictive environment using a comprehensive system wide resource approach



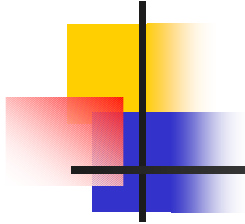
*Homeless Outreach Psychiatric Evaluation Team*  
Pasadena, California

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## **VISION**

- To better serve the community
  - By allowing patrol officers to remain free to handle other calls for service
  - By better protecting the community from those who are a danger to others as a result of mental illness

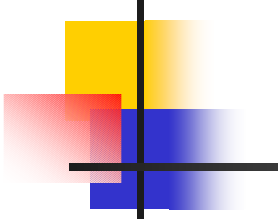
## Pasadena PD – H.O.P.E. Team



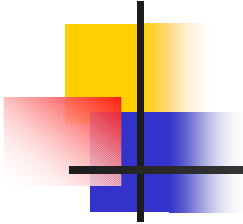
### **Composition of the H.O.P.E. Team**

- Each team consists of a Pasadena police officer and a Los Angeles County, Department of Mental Health licensed clinician. Officers may or may not be in uniform and teams respond to calls in unmarked Pasadena police vehicles





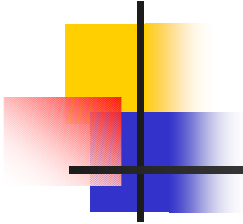
# Pasadena PD – H.O.P.E. Team



## **H.O.P.E Team Objectives**

- Provide cooperative, compassionate mental health/law enforcement teams to assist those persons in need of accessing mental health and social services

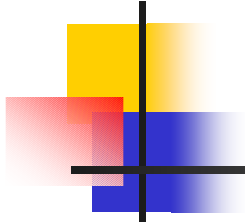
# Pasadena PD – H.O.P.E. Team



## **H.O.P.E Team Objectives**

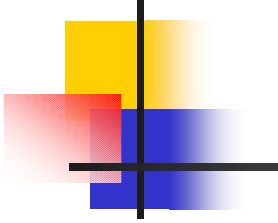
- Respond and handle any homeless or mental health related calls for service by assessing the client and finding an appropriate resolution
- Maintain a liaison with other related agencies, groups and mental health professionals

# Pasadena PD – H.O.P.E. Team



## **H.O.P.E Team Objectives**

- Respond to crisis situations and/or assist patrol officers in defusing potentially volatile situations through crisis intervention techniques
- Assist patrol officers in accessing a person's need for mental health services and arranging for transport to an appropriate facility



# Pasadena PD – H.O.P.E. Team



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## **H.O.P.E Team Objectives**

- Maintain a outreach program that provides services and assistance to the homeless
- Identify chronic areas and/or individuals and provide long-term solutions to reduce the instances of homelessness
- Provide training to police personnel regarding homeless and mental health issues

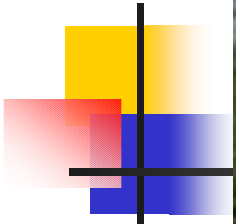
# Pasadena PD – H.O.P.E. Team



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## **Minimum Training for H.O.P.E. Officers**

- 40 hour POST *'Crisis Intervention'* training
- 40 hour *'Crisis Negotiation'* training
- 8 hour POST class on *'Effective Enforcement Contacts with the Homeless or Mentally Ill'*
- *'Drug and Alcohol Recognition'* (DAR) class
- Monthly, quarterly and annual update training





# Pasadena PD – H.O.P.E. Team



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**2002 (1<sup>st</sup> Year)**

848 Calls Detailed

725 Incident reports only (IRO)

314 Calls assumed from patrol

124 Hospitalizations

200 Referrals avoiding incarceration

**+767 hours Patrol time saved**

# Pasadena PD – H.O.P.E. Team



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**2005 (3<sup>rd</sup> Year)**

1883 Calls Detailed

(+123% from Inception 2002 / 3<sup>rd</sup> Team added)

1611 Incident reports only (IRO)

344 Calls assumed from patrol

272 Reports

**+1238 hours Patrol time saved**

(+61% from inception in 2002)

# Pasadena PD – H.O.P.E. Team



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## Funding

- 2 officers position are funded through federal grants @ \$347,736
- 1 officer position carried in police department budget @ \$113,423 annually
- Los Angeles County Department of Mental Health Services provides 3 LSCW's at no cost to Pasadena through their budget

# Pasadena PD – H.O.P.E. Team

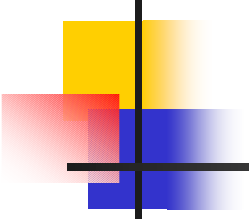


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## RESULTS / CONCLUSIONS

- Long Term Solutions
- Time saved by patrol officers
- Immediate accessibility to trained evaluators for those needing mental health/social services
- Defusing of volatile incidents without use of force
- HOPE Teams better able to differentiate drug abuse symptoms from mental health issues

# Pasadena PD – H.O.P.E. Team

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- 
- Referral / rapport building with clientele
  - Counseling of families and friends on how best to help their loved one
  - Individualized mental health outreach, while maintaining public safety
  - Assist families and friends in understanding mental health and confinement laws and what to expect of their loved ones

# Pasadena PD – H.O.P.E. Team



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## **Future Considerations**

- Consideration of regionalizing services to assist other local area municipalities
- Obtaining an adaptive vehicle to accommodate disabled persons
- Expanding to a 4<sup>th</sup> team to provide 24x7 coverage
- Establish a Juvenile mental health component
- Develop a anti-panhandling ordinance to support the city's 10-year plan to end homelessness in Pasadena
- Reinstatement of a sobering station in Pasadena

# Pasadena PD – H.O.P.E. Team



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## AWARDS / RECOGNITION

- 2002 - Pacific Clinic's, *"M.I.L.E.S"* Award
- 2005 - Los Angeles County Board of Supervisors, *"Mental Health Program of the Year"*
- 2005 - C.P.O.A's, *"Award of Distinction"*
- 2006 - James Q. Wilson, *"Excellence in Community Policing"* Finalist Award

# Pasadena PD – H.O.P.E. Team



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**Pasadena Police Department - Chief Bernard K. Melekian**

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(626) 744-4501

[www.cityofpasadena.net/police](http://www.cityofpasadena.net/police)

**Los Angeles County – Director Marvin Southard – D.S.W.**

Department of Mental Health  
550 S. Vermont Ave  
Los Angeles, CA. 90020  
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[www.dmh.com.la.ca.us](http://www.dmh.com.la.ca.us)