



A POP Approach

Gary Cordner

Eastern Kentucky University

Incident Handling

- A very crucial issue
- Has gotten most of the attention
- Improvements can save lives, prevent unnecessary criminalization, etc.

COP Approaches

- Very beneficial
- Emphasize partnerships, collaboration
- Obviously important to improve collaboration between police & mental health systems
- Also obviously important to incorporate consumers, families, advocates, etc.

The POP Approach

- Some sensitive issues
- What to call “the problem”
- Whether to call consumers victims or offenders
- POP wants data – clashes with confidentiality
- POP wants to consider a wide range of responses – advocates may not

Standard Techniques

- SARA model
- Data
- Problem analysis triangle
- POP website – www.popcenter.org

Lexington Example

- Snowball analysis led to several hot spots
 - Homeless shelter
 - State hospital
 - General hospital
 - Several apartment complexes
- Exact nature of problem different in each place

San Diego Example

- Scanning revealed an apartment building hot spot
- Analysis revealed that it was licensed as an assisted living facility but was actually a group home for more needy patients
- Common example – private operators cutting corners to increase profit, relying on police to help manage their facilities

Lancashire Example

- Assigned liaison officers to facilities
- Set targets for incidents and walkaways, with graduated penalties for unsatisfactory performance
- Collaboration among “statutory partners” is mandatory

Single Addresses

- Georgetown (TX), San Diego, Charlotte, Baltimore County
- Identified private homes with chronic problems, brought more systematic responses to bear
- Often one person at the mercy of another

On The Street

- Assisted outpatient treatment (AOT)
- The next frontier for police?

Systematic Approach

- Improve incident handling and
- Develop more collaboration and
- Take a POP approach when possible
 - Repeat victims (guardians)
 - Repeat offenders (handlers)
 - Repeat locations (managers)

Thanks

Gary Cordner

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Gary.Cordner@eku.edu

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