

# Language Access in the Philadelphia Police Department

Translating Justice: Overcoming Language Barriers

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# Directive 71: PPD's Language Access Policy

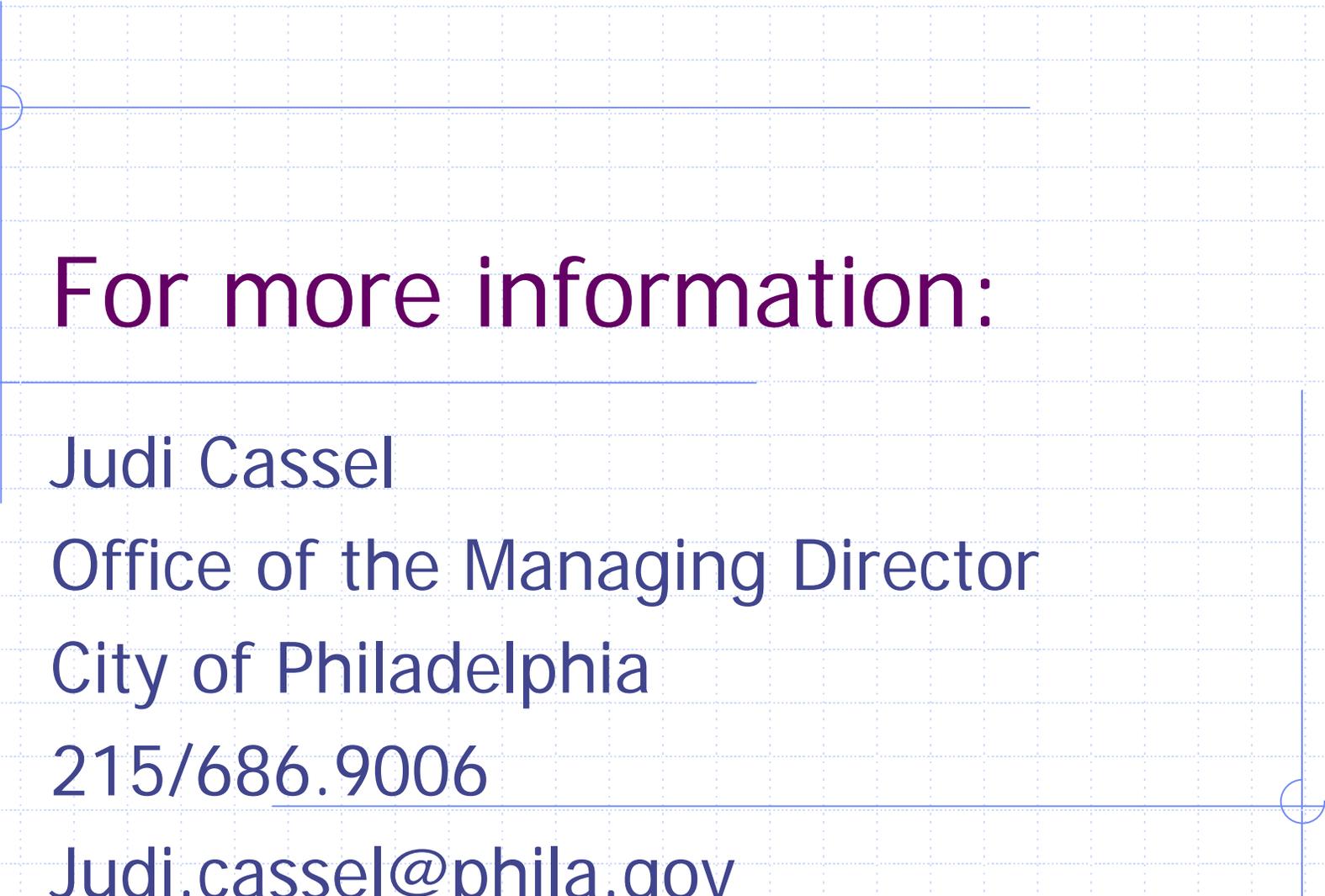
- ◆ Effective date December 9, 2005
- ◆ More than 2 years to write
- ◆ Reflects input of community and advocacy groups
- ◆ It is the policy of the PPD to provide free language assistance services to LEP individuals whom they encounter or whenever an LEP person requests language assistance services
- ◆ Specifies what PPD personnel should do in different situations in which encounter an LEP person: calls from 911, encounters in the field, interrogations

# Training: The Linchpin to Successful Implementation

- ◆ Train volunteer interpreters as Philadelphia Police Department Authorized Interpreters (PPDAIs)
  - Assure bilingual skills prior to training
  - 2-day training customized for law enforcement
- ◆ Train all uniformed personnel on Directive 71 and skills on how to work with an interpreter
  - 2-hour training during 2006
  - Included in state-mandated Municipal Police Officer (MPO) training

# Global Philadelphia: Philadelphia's Citywide Language Access Program

- ◆ Executive Order regarding language access signed by the Mayor on September 29, 2001
- ◆ Global Philadelphia launched in fall of 2003
- ◆ Made resources – interpreters, translators, training – available to all City departments, including the Police Department.
- ◆ Full costs of program are paid by the Managing Director's Office



# For more information:

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