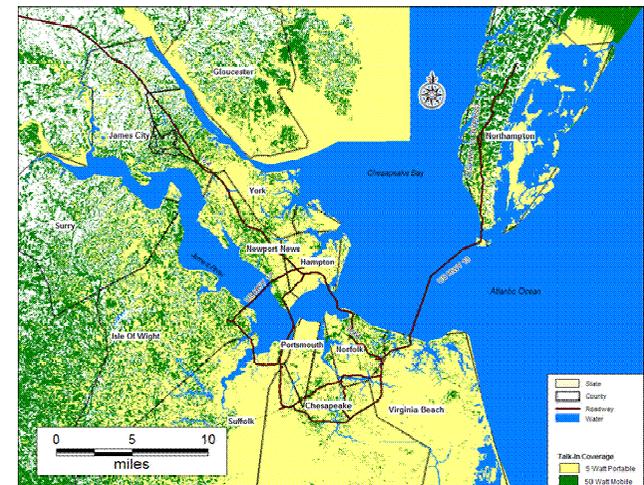
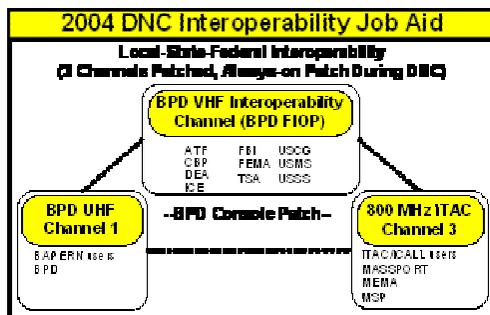
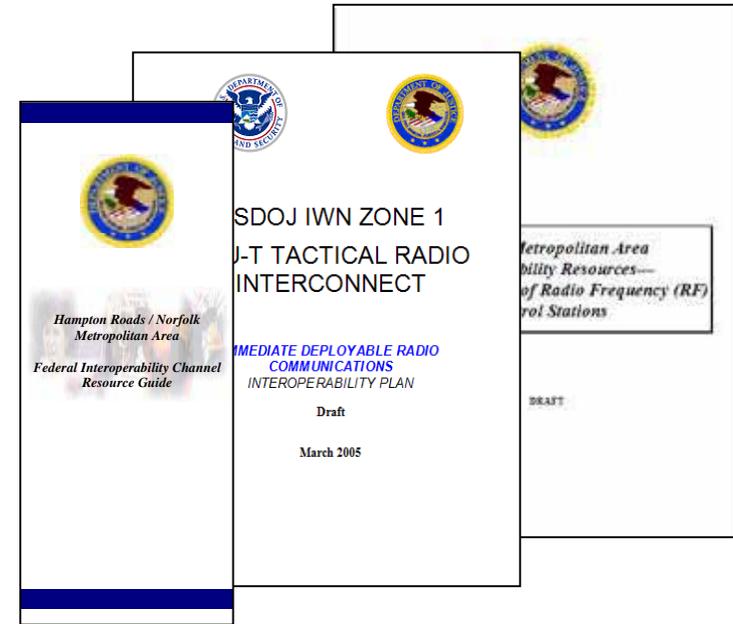


# OPERATIONAL SOLUTIONS WERE KEY TO ENSURING EFFECTIVE USE OF FIXED AND MOBILE SOLUTIONS

- DOJ formed interoperability committees, if one did not currently exist, to discuss issues facing the metropolitan area and develop policies and procedures to address management issues of interoperability equipment
- Once the interoperability committee identified appropriate operational assistance, DOJ worked with area stakeholders to develop operational guidance documents to guide the committee toward informed policy decisions
- Through discussions and reviews of the operational guidance documents, the interoperability committee developed standard operating procedures
- Additional operational documents, such as job aides and resource guides, were developed based on the metropolitan area's needs



# ***COMMUNICATIONS EXERCISES PROVIDED AN OPPORTUNITY FOR USERS TO GAIN EXPERIENCE WITH NEW EQUIPMENT IN A CONTROLLED ENVIRONMENT***



## **Seattle, Washington**

- Held a series of three exercises in January 2005
- Tested the basic technical and operational functionality of the Tri-County Interoperability System
- Users connected to new law enforcement, fire, and EMS talkgroups
- Six key local, state, and federal agencies participated

## **New York City, New York**

- Held a series of three exercises in July 2004
- Three goals for the exercise were to increase awareness of the mobile interoperability solution, evaluate trained personnel, and demonstrate the procedural complexities of using a mobile interoperability switch
- Fourteen local, state, and federal agencies participated



# ***PROJECT LESSONS LEARNED OVER THE PAST TWO YEARS CAN BE LEVERAGED FOR SUCCESSFUL SUSTAINABILITY OF INTEROPERABILITY SOLUTIONS***

- Interoperability solutions should be tailored to meet the unique operational requirements and environment for each metropolitan area
- Strong local or regional leadership has been critical in the development, implementation and sustainability of the interoperability solutions and efforts
- Independent interoperability committees and initiatives of respective metropolitan areas can be leveraged for key stakeholder input and resources for developing comprehensive solution sets for each city
- Best practices and lessons learned can be adopted in the process for developing additional interoperability support and solutions
- Stakeholder participation and ownership in the solution design and implementation process has been fundamentally imperative in the overall relevance and success of the interoperability efforts
- Successful interoperability solutions have addressed and encompassed both technical and operational considerations



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