

# THE PRESIDENT'S TASK FORCE ON 21ST CENTURY POLICING

## **Ronal Serpas**

Dr. Ronal W. Serpas joined the Loyola University New Orleans Criminal Justice Department as a Professor of Practice in the fall of 2014. Dr. Serpas has served as an Adjunct and an Assistant Professor of Criminal Justice, Extraordinary Faculty, Loyola University New Orleans, teaching graduate and undergraduate courses from 1993 to 2001. He has also taught graduate courses at Southern University New Orleans and Tennessee State University. Dr. Serpas has published several articles on the Accountability Driven Leadership management philosophy he created (*Beyond Compstat: Accountability Driven Leadership; The Next Step in Accountability Driven Leadership: Compstatting the Compstat Data; and, Accountability Driven Leadership: Assessing Quality versus Quantity*), gun violence in America (*Illegal Gun Crimes: A View from the Streets*), police disciplinary systems (*An Employee Disciplinary System that Makes Sense*), the use of termination for police employees who are untruthful (*"The Untruthful Employee: Is Termination the Only Response?"*), and the need for actionable research to help guide American police executives serve as references to others who are interested in his style of management.

Dr. Serpas is the Chairman of the International Association of Chiefs of Police (IACP) *Community Oriented Policing Committee*, a member of the National Advisory Board for *Cure Violence* (Chicago Cease Fire) and an *Executive Fellow* to the Police Foundation. Serpas also serves as a National Advisory Board Member to the ground breaking, National Institute of Justice funded, *National Police Research Platform* (NPRP). The NPRP seeks to advance the science and practice of policing in the United States. This is achieved by introducing a new system of measurement and feedback that captures organizational excellence both inside and outside the walls of the agency. The Platform is managed by a team of leading police scholars from six universities, supported by the operational expertise of a respected national advisory board. (<http://www.nationalpoliceresearch.org/>).

Dr. Serpas was a career police officer from 1980 to 2014, serving in three police agencies. Following nationwide searches, he served as the Superintendent of Police, New Orleans Police Department from May 2010 until he retired from police service in August 2014, as the Chief of Police of the Metropolitan Nashville Police Department in January 2004 and served until May 2010, and was appointed as the 19th Chief of the Washington State Patrol in August 2001 and served until January 2004. Dr. Serpas began his police career in June 1980 with the New Orleans Police Department rising through all civil service ranked positions and was appointed Assistant Superintendent of Police and the first Chief of Operations in October 1996, charged with implementing wide scale organization restructuring and initiating the COMPSTAT model in the New Orleans Police Department – one of the first police department to implement COMPSTAT following the New York City Police Department. Serpas utilized and expanded the COMPSTAT model of crime fighting continuously from October 1996 to August 2014 in two major American cities and one state police agency. Serpas has more than 13 years of experience as a Police Chief and has successfully implemented the Community Oriented Policing philosophy, innovative crime fighting strategies and achieved demonstrated success in improved citizen satisfaction and

## THE PRESIDENT'S TASK FORCE ON 21ST CENTURY POLICING

---

support in each of the three department he has led. Serpas has been a successful change agent in three major law enforcement agencies and he has also been a leader in applying the concepts of “*Legitimacy and Procedural Justice*,” to bring transformational change to American Policing.