

# THE PRESIDENT'S TASK FORCE ON 21ST CENTURY POLICING

## **Kenneth Miller**

Ken Miller joined the Greenville Police Department as Chief of Police in September 2014. Although a new chief to the city and state, he has focused his early attention on understanding, developing and enhancing police community relationships, and understanding how the department functions. He has begun laying new foundations to improve policing, community outreach, collaborative problem solving and accountability within the department.

As its chief from September 2010 through August 2014, Chief Miller is widely credited with stabilizing the Greensboro PD by overhauling the disciplinary process and enhancing crime reduction focus and accountability throughout the organization and in its operations. He dramatically improved community outreach and satisfaction. He also developed a complaint mediation process to better resolve police/community conflict.

Chief Miller implemented a GPS-based offender management program that greatly reduced recidivism among serious and repeat offenders. Miller also developed the North Carolina DNA Consortium, enabling cross-agency comparisons of DNA profiles to inexpensively and quickly solve crimes that the state laboratory could not process. In 2013, Miller led the first large-agency implementation of body-worn cameras to all field officers and has helped police agencies nationwide consider policy and practical implications of implementing this increasingly popular technology. He is a founding member of the philanthropic Greensboro Police Foundation and also provided the executive leadership in developing the Guilford County Family Justice Center to address family violence and abuse. Under his leadership, the crime rate in Greensboro fell from its high in 2008 to a level lower than in 1976.

Prior to joining Greensboro, Chief Miller was a 21-year veteran of the Charlotte-Mecklenburg Police Department, where he rose from patrol officer to Deputy Chief. During his tenure, he helped consolidate the Charlotte and Mecklenburg County Police Departments, implemented state of the art mobile data communications, developed a custom Internal Affairs Case Management System and conceived the first GPS-based electronic monitoring program to successfully manage down recidivism among serious and repeat offenders.

Chief Miller has presented a variety of training programs and lectures at the IACP, PERF, CALEA and other conferences throughout the past ten years. He serves on the IACP Training and Pre-Trial Reform Committees, and the North Carolina Commission on Racial and Ethnic Disparities. He has written two police management articles published separately by BJA and Criminal Justice Policy Review.