

# Surveys – Internal (Officer) and External (Citizen)

## There are three general types of surveys:

- (1) Surveys of general citizenry
- (2) Surveys of persons that had contact with police (i.e., “customer surveys”)
- (3) Mixture of the two where they drilled down a bit on events if respondents said they did have contact with the police.

## Please visit the following links for survey examples from IACP and individual police department websites:

[IACP Web page](#) Public Safety Surveys for Smaller Law Enforcement Agencies

[Durham Police Department, NH](#)

[Lexington Police Department, MA](#)

[Geddes Police Department, NY](#)

[City of Falls Church \(VA\)](#) (general citizen survey)

[City of Bonney Lake \(WA\)](#) (quality of service/contact)

[Middletown Township \(NJ\)](#) (general citizen survey)

[City of Joplin \(MO\) survey monkey](#) (quality of service/contact)

[Howard County \(MD\)](#) (general citizen survey focus on contact)

[City of St. John \(MO\)](#) (general citizen survey focus on contact)

[Oshkosh Police \(WI\)](#) (general but with some questions about contacts)

[City of Bern \(NC\)](#) (general but with some questions about contacts)

[City of McHenry \(IL\)](#) (general with some questions about contacts)

[City of Ocean Shores \(WA\)](#) (general citizen survey)

[Village of Wheeling \(IL\)](#) (general citizen survey, short, + skewed likert)

[Charlestown \(IN\)](#) general citizen survey / quality of services in YOUR neighborhood)

[Bedford \(NH\)](#) (quality of service/contact)

[Peoria Police Survey \(AZ\)](#) (quality of service/contact)

[Pasadena Police Department \(CA\)](#) (general citizen survey with focus on contacts)