



Pre-Award Frequently Asked Questions (FAQ) for 2024 COPS Office Safer Outcomes: Enhancing De-Escalation and Crisis Response Training for Law Enforcement Support for Law Enforcement Agencies

Q. What is the goal of this solicitation?

- A. The goal of this solicitation is to promote safe outcomes during police encounters with persons in crisis through relevant training. Awards under this solicitation will be made to law enforcement agencies seeking to implement training that addresses one or more of the following areas of focus:
1. De-escalation tactics and alternatives to use of force
 2. Safely responding to an individual experiencing a mental or behavioral health or suicidal crisis
 3. Safe encounters with individuals with disabilities
 4. Successfully participating on a crisis intervention team
 5. Making referrals to community-based services and supports

Q. Who can receive training funded by this solicitation?

- A. Training is supported for law enforcement officers, support personnel employed by law enforcement agencies, and mental health professionals working on crisis intervention teams as employees of a law enforcement agency or under a legal agreement with a law enforcement agency.

Q. What are some examples of costs eligible for funding under this solicitation?

- A. Examples of costs eligible for funding include, but are not limited to the following:
- Training providers that meet with the COPS Office approval process
 - Overtime to support training of sworn and nonsworn personnel
 - Equipment and supply costs associated with the development or delivery of training
 - Equipment that enhances the training or evaluation of training (the purchase of equipment or technology without connecting to a broader training program that addresses one or more of the areas of focus will not be funded)

- Programs associated with data analysis or after-action reviews of use of force incidents, provided that the agency identify how these processes will support de-escalation and crisis response strategies within the agency
- Partnerships with research entities intended to evaluate departmental use of force or training programs on covered topics

Q. Are there any post-award requirements for the Safer Outcomes – Supporting Law Enforcement Agencies program?

- A. Awardees will be required after award acceptance to get approval from the COPS Office on the specific training provider or curriculum before funding is committed to the provider.

For the [FY24 COPS Office Solicitations Frequently Asked Questions](#) visit our [How To Apply](#) page.

Questions? For technical assistance with submitting the **full application** in JustGrants, contact the JustGrants Service Desk at JustGrants.Support@usdoj.gov or 833-872-5175. The JustGrants Service Desk operates 5:00 a.m. to 9:00 p.m. eastern time (ET) Monday to Friday, and 9:00 a.m. to 5:00 p.m. ET on Saturday, Sunday, and federal holidays.

For programmatic and general assistance with the solicitation requirements, contact the COPS Office Response Center at 800-421-6770 or by email at AskCOPSRC@usdoj.gov. The Response Center’s hours of operation are Monday–Friday (except U.S. Federal Government holidays; see <https://www.opm.gov/policy-data-oversight/snow-dismissal-procedures/federal-holidays/>) from 9:00 a.m. to 5:00 p.m. Eastern Time (ET). The Response Center will remain open on the solicitation closing date until 4:59 p.m. ET.