



COPS
Community Oriented Policing Services
U.S. Department of Justice

Pre-Award Frequently Asked Questions (FAQ) for 2024 COPS Office Community Policing Development Implementation of De-Escalation Training Act Program

Q. Are law enforcement agencies eligible to apply for the FY24 Implementation of De-Escalation Training Act program?

A. The solicitation is open only to for-profit (commercial) organizations, nonprofit organizations, institutions of higher education, community groups, and faith-based organizations.

Q. Under the FY24 Implementation of De-Escalation Training Act program, what would be a project considered out of scope?

A. Proposals that do not address the following requirements will not be considered:

- Development of standards for DOJ training approvals
- Development of processes for training approvals and continual assessments
- Development of tools for applicants applying for training approval
- Piloting an application for approval process in the field
- Creation of an updatable public catalog of approved training programs
- Development of a tracking and reporting system on training deliveries
- Facilitation of ongoing stakeholder engagement around project activities

For the [FY24 COPS Office Solicitations Frequently Asked Questions](#) visit our [How To Apply](#) page.

Questions? For technical assistance with submitting the **full application** in JustGrants, contact the JustGrants Service Desk at JustGrants.Support@usdoj.gov or 833-872-5175. The JustGrants Service Desk operates 5:00 a.m. to 9:00 p.m. eastern time (ET) Monday to Friday, and 9:00 a.m. to 5:00 p.m. ET on Saturdays, Sundays, and federal holidays.

For programmatic and general assistance with the solicitation requirements, contact the COPS Office Response Center at 800-421-6770 or by email at AskCOPSRC@usdoj.gov. The Response Center's hours of operation are Monday–Friday (except U.S. Federal Government holidays; see <https://www.opm.gov/policy-data-oversight/snow-dismissal-procedures/federal-holidays/>) from 9:00 a.m. to 5:00 p.m. Eastern Time (ET). The Response Center will remain open on the solicitation closing date until 4:59 p.m. ET.