



Fact Sheet

cops.usdoj.gov

Collaborative Reform Initiative Program

All aspects of this program are voluntary and are at the request of law enforcement agencies.

The Collaborative Reform Initiative encompasses three programs offering expert services to state, local, territorial, and tribal law enforcement agencies, ranging in scope and complexity. Together, these services are designed to support effective community policing and address the cross-cutting goals shown in figure 1.

Figure 1. Collaborative Reform Initiative goals

Goal 1.	Goal 2.	Goal 3.	Goal 4.	Goal 5.
Build trust between police and the communities they serve	Improve fairness, effectiveness, and efficiency in agency operations	Enhance officer safety and wellness	Build agencies' capacity for organizational learning and self-improvement	Promote community policing practices nationwide

A brief overview of each program is provided here.

- **Collaborative Reform Initiative Technical Assistance Center (CRI-TAC)** provides a wide array of technical assistance services, using a “by the field, for the field” approach. This program represents a partnership among the 10 leading law enforcement membership organizations.
- The **Critical Response** program is designed to provide targeted technical assistance to law enforcement agencies experiencing high profile events, major incidents, or sensitive issues of varying need. Critical Response is highly customizable, voluntary program that provides flexible assistance to law enforcement agencies in a variety of ways including peer-to-peer exchanges; targeted in-depth after-action reviews, analysis, and recommendations; and facilitated discussions with subject matter experts.
- **Organizational Assessment** offers the most intensive form of technical assistance on the continuum, involving in-depth assessments and long-term assistance on systemic issues that can challenge community trust and confidence. This program offers a voluntary process where agencies work with subject matter experts on identifying and implementing more comprehensive reforms to their operations. Areas for organizational improvement and reform are addressed continually throughout the process to provide timely and ongoing guidance and recommendations while also providing TA to accomplish reforms.

Continuum of Services

Table 1 identifies the technical assistance under which each program’s activities will fall and examples of technical assistance. These programs are meant to complement each other and provide a comprehensive continuum of services at law enforcement agencies’ request.

Table 1. Examples of technical assistance offered in each Collaborative Reform program

Program	TA examples
	<ul style="list-style-type: none"> Executive consultation Needs assessment (e.g., training, technology, recruitment) Peer exchange Policy review Resource referral Strategic planning Training
	<ul style="list-style-type: none"> Bias audit Critical incident after-action review Issue-specific review of operations
	<ul style="list-style-type: none"> Organizational assessment with ongoing TA and public reporting

The COPS Office Continuum of TA operates within a broader ecosystem of U.S. Department of Justice resources designed to assist law enforcement agencies and the communities they serve achieve public safety goals while using strategies and tactics that are constitutional and represent the best available evidence, innovation, and standards of practice. To request assistance through the COPS Office Collaborative Reform Initiative, please visit <https://cops.usdoj.gov/collaborativereform>.

Contact the COPS Office

For more information about COPS Office programs and resources, please call the COPS Office Response Center at 800-421-6770 or visit the COPS Office website at <https://cops.usdoj.gov>.